Sexual behaviour between colleagues

Preliminary findings from research with professionals and the public for the Professional Standards Authority

Simon Christmas 9th March 2018

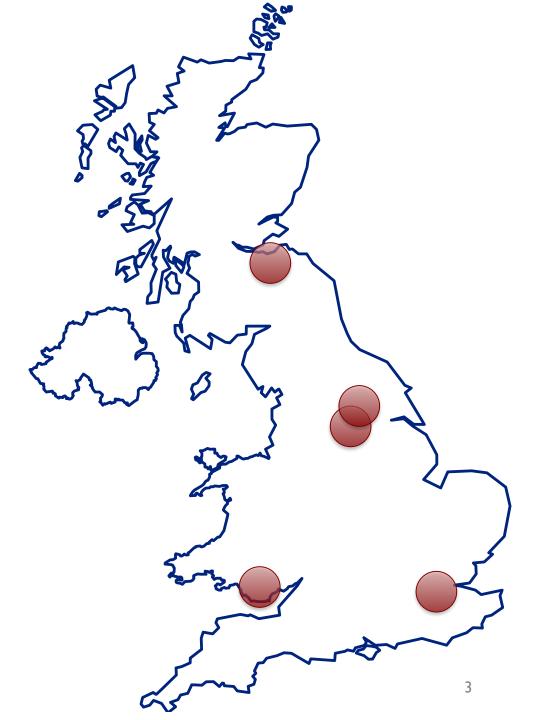
Three key questions

- I. When does behaviour towards/with a colleague cross a boundary?
- 2. How is this relevant to fitness to practise?
- 3. How should regulators respond to such behaviour?

Fieldwork

- 22 x 60-minute face-to-face interviews with people working in health and care teams
 - 18 regulated professionals, with diversity of professions, seniority/experience, and working contexts
 - 4 unregulated team members working alongside regulated professionals
- 12 x 90-minute face-to-face group interviews (trios), each with 3 members of the public
 - single-gender trios
 - pairs of trios differentiated by age, SEG, ethnicity, rurality

Fieldwork conducted in January 2018



Stimulus

A sends an explicit photo of themselves to B

A asks B out on a date

A talks about their sex life to B

A asks questions about B's sex life

A grabs B's bottom

A makes rude sexual comments about B on social media

SCENARIO I

N, a female dental nurse, aged 19 and newly qualified, was assigned to work with dentist D. Examples of D's behaviour included:

- telling her she was the only good looking person in the town
- · asking for her mobile number so he could send her dirty pictures
- · suggesting they should go out because he was "anyone's" after two glasses of wine
- · telling her he could look down her top
- · touching her back and asking what colour bra she was wearing
- · sending her text messages outside of working hours, for example asking what she was doing
- "up h

After six young de repercus her direc D's beha point, N staff. As a resu

SCENARIO 2

X is a male consultant doctor working in a hospital and providing supervision for trainees. Complaints were made by two of these trainees.

One, a female trainee doctor, described behaviour such as:

- · commenting on the size of her breasts, and telling her she was pretty
- · hugging her and giving her a prolonged kiss on the cheek
- · holding her hand and placing it on his own thigh/crotch

The othe

rubbii

- puttin
- touch

In respon behaviou

SCENARIO 3

R is a male radiographer qualified for two years and working in a hospital. An anonymous compliant was made that R had made sexually explicit posts on Facebook regarding work colleagues and that he had asked another work colleague an inappropriate question of a sexual nature. The colleagues were aware of the Facebook posts and this caused distress.

The Facebook posts posed questions such as:

- · whether anybody had masturbated thinking about a named female colleague
- · which two named male colleagues would be chosen for sexual contact if it had to be with a
- whether sexual intercourse would be preferred with one named female colleague or another
- · whether anybody engaged in anal intercourse

R also asked another fourth female colleague what her favourite sexual position was and said he needed to know so he could report back to other colleagues.

In response to the complaints, R admitted posting the comments on Facebook, but argued he had not written them himself. Instead, two colleagues had written them, and he had merely 'liked' them while off duty. R also admitted asking his colleague the inappropriate question of a sexual nature, but suggested there was a culture of sexually explicit conversations between radiographers in the workplace.

R had lost his job at the hospital as a result of these posts.

My focus today

- I. When does behaviour towards/with a colleague cross a boundary?
- 2. How is this released to Among to Professional Perspectives
- 3. How should regulators respond to such behaviour?

To keep in mind...

- Construction of tentative, provisional assessments, NOT reporting of pre-formed, settled opinions
 - "I've never experienced this so I really have no idea."
 - "You don't really know what you think about these things until you have to think about them."
- Patterns in how participants made sense of and assessed behaviours,
 NOT patterns in what they concluded about them
 - "Why should you do that? No, it's a workplace. That's somewhere you go to work."
 - "You can say something to someone and they would it find it funny and then you'd have a joke, and you'd have that sort of relationship with them."

A talks about their sex life to B

- "You can talk about what you want. I think that quite often people who get offended by chat, that the fault is with the person who is offended."

Two 'protocols' for assessing behaviour

"You know, we've got professional standards setting what we need to fall in line with and that wouldn't be falling in line with what we should be doing. That's breaking our professional standards of the code of conduct and how we should and shouldn't behave. You know, it's not appropriate."

A grabs
B's bottom

"Everyone's got what they would accept as, you know, that's a bit of a laugh. I think if, say, I don't know, somebody saw my colleague pinch my bum at work and I just laugh it off and, you know, that's just us and this is a bit of a laugh."



THE STANDARDS PROTOCOL

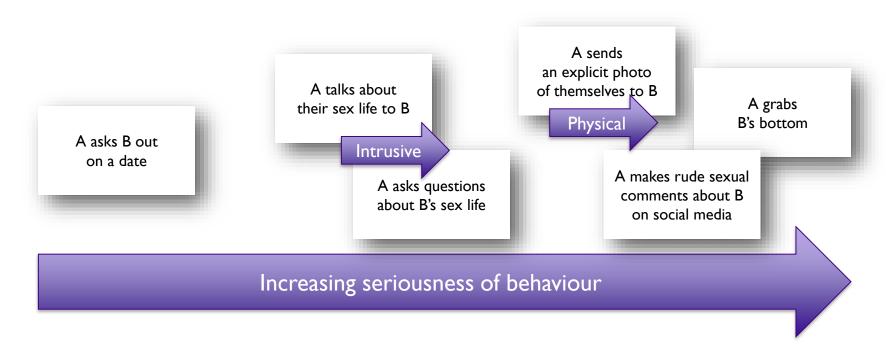
A boundary is crossed if the behaviour contravenes a standard (which is *independent* of the relationship)



THE RELATIONSHIP PROTOCOL

A boundary is crossed if someone is unhappy (the behaviour breaks norms within the relationship)

Which protocol gets applied I. Seriousness of behaviour



The more serious the behaviour, the more likely the standards protocol will be applied

How far can the relationship protocol go?

- "No, even if they're married, at work you can't do that."
- "They may be friends, they may be colleagues and everything, but that is totally inappropriate. What they do outside of work, that's fine, but that is totally unacceptable."

A grabs
B's bottom

- "If you're talking A and B are mates, are friends, and that's the kind of what they do, that's not an issue to me. [...] If you're on your own time, in your own safe zone and that's acceptable, then I don't see a problem."
- "If two single 30-year-olds playfully do it in the kitchen on their meal break, although B is offended by it... it was maybe just a miss you know, a wee slight misreading of their relationship."

Which protocol gets applied 2. Social settings

Social settings

Professional settings

Relationship protocol

???

Standards protocol

You get that four o'clock-in-the-morning conversations that quite frequently go on in the middle of the night. So you know you talk to see you through another hour. [...] You're spending a lot of time with your colleagues. You spend probably more time with your colleagues than you spend with a lot of your friends and family.

"It could be within a general conversation and just you know a bit of banter with your colleagues. [...] We can't be too fixed and forgetting that they are our friends, they are our colleagues; we are sharing things with them."

"If that was happening in a work setting I think there's a boundary being crossed between professional life and personal life."

"In a workplace, you should be working.

You shouldn't do these things."

Limits on social settings at work

Social settings

Professional settings

"For example, A is a GP partner who is mentoring for a few weeks a nurse trainee, a nurse student, and she's got exams coming up that he's helping her with, and all of a sudden he decides to ask her out, I think then it becomes a bit more sinister."

PARITY

"In a work environment, it's not just how those people feel about each other, it's also that we have a responsibility to care for patients, and you wouldn't want — if there was some sort of jokey behaviour going on between those two — somebody to come out of the room and see something like that happening, because it's just not a professional way to conduct yourself."

PRIVACY

SOCIAL MEDIA

What about "cultures of banter"?

"We know our scrub team very well, combination of men and women, and gay and straight, and, you know, we're in a profession where we're using lots of power tools. There's innuendo left, right, and centre."

"They're quite maybe not so much dark, but, yes, they're quite risqué maybe, would be the word I'd use. [...] I suppose we call it banter quite a lot, but just giving someone a bit of abuse, so to speak. I think in certain contexts it's sort of a group, team-building, friendly thing."



SO IS THERE A THIRD PROTOCOL??

Can the existence of a "culture of banter" legitimise behaviour with/towards a colleague that makes that colleague unhappy?

No!

- "To be honest, I don't care whether there's a culture of banter in the ward, if someone is uncomfortable with it, then it's not appropriate, it's not acceptable."
- "Banter's banter until you... Until someone calls it not, kind of thing."
- "If the culture of sexually explicit conversations existed then they would have not been offended by this."
- "Maybe there is a culture of that, but then actually that concerns me about the professionalism of the team as a whole."
- "There is a risk that [an appeal to a culture of banter] would be employed by people who are senior and in a more dominant role [...] where people are forced to accept something that in other work places they wouldn't."
- "Sometimes, for me, banter sometimes is basically just... Can be an excuse for bullying as well."

The challenge: a culture of consent

- "I think we work in settings where people here are very nice and polite, and wouldn't necessarily say stop. It doesn't mean that by not saying stop they're actually consenting or agreeing to hearing about this. They're just being polite."
- "I think sometimes when people laugh these things off, they're not really laughing. They just want it to go away, so it doesn't necessarily make it any better."
- "If somebody's upset by it then it's not acceptable at all is it? You know we're all professionals, you should be able to see when our actions are causing distress and upset somebody."