

## What is it to be a good regulator?

7-8 March 2019, Cumberland Lodge, Windsor Great Park

Thursday 7 March	
14:00-14:30	<b>Welcome</b> <i>Alan Clamp, Chief Executive, Professional Standards Authority</i>
Plenary Flitcroft	<b>What is it to be a good regulator?</b> <i>Introduction by Professor Deborah Bowman, Professor of Bioethics, Clinical Ethics and Medical Law, St George's, University of London</i>
14:30-15:45	<b>Keynotes: culture, ethics and standards</b>
Plenary Flitcroft	<b>Embodying the Osteopathic Practice Standards: an exploration of professional judgement</b> <i>Fiona Browne, General Osteopathic Council</i>
Chair: Deborah Bowman	<b>Delivering collective effect: how does a good regulator interact with partners to deliver a whole greater than the sum of its parts?</b> <i>Tim Aldrich, General Medical Council</i>
	<b>Creating compassionate workplace cultures: what now?</b> <i>Dr Suzanne Shale, Clearer Thinking &amp; Sharon Burton, General Medical Council</i>
15:45-16:00	<b>Tea break - bar</b>
16:00-17:15	<b>Parallel sessions A-E</b>
19.00	<b>Drinks reception</b>
19.30	<b>Dinner</b>



<b>Friday 8 March</b>	
08:15	<b>Breakfast</b>
09:45-10:15 Plenary Flitcroft	<p><b>Looking at goodness through a different lens</b> What are the key traits that are common to good regulators? What are the unmet challenges that have led to loss of reputation for some regulators?</p> <p><i>Professor Deborah Bowman in discussion with Deanna Williams, President, Dundee Consulting</i></p>
	<b>Short break</b>
10:25-11:45 Plenary Flitcroft Chair: Alan Clamp	<p><b>The good regulator: learning from situations where things go wrong to prevent future harm</b></p> <p><b>The factors related to regulatory adjudication sanctions on doctors</b> <i>Dr Javier Caballero &amp; Kerrin Clapton, General Medical Council</i></p> <p><b>Understanding and regulating to reduce workplace sexual violence in health and social care</b> <i>Professor Rosalind Searle, University of Glasgow</i></p> <p><b>Taking account of context in fitness to practise proceedings</b> <i>Fausto Felice, Nursing and Midwifery Council</i></p> <p><b>Reforming barring with vulnerable groups – understanding desistance research and refocusing state barring on those who abuse power</b> <i>Gerard Hart, Disclosure Scotland</i></p>
11:45-12:45	<b>Parallel sessions F-I</b>
12:45 – 13:45	<b>Lunch</b>
13:45 – 14:45	<b>Parallel sessions J-M</b>
14:45-14:55	<b>Tea break</b>
14:55-15:55 Plenary Flitcroft Chair: Deborah Bowman	<p><b>Systems of effective working: trust, risk and governance</b></p> <p><b>Does governance matter?</b> <i>Harry Cayton, International Advisor, Professional Standards Authority</i></p> <p><b>How can regulators create public value?</b> <i>Professor Dr Ian Leistikow, Erasmus University, Rotterdam</i></p> <p><b>Striking the right balance</b> <i>Andy Smith, KPMG LLP</i></p> <p><b>Social research on trust and confidence in the regulators</b> <i>Chris Robertson, Australian Health Practitioners Regulation Agency</i></p>
15:55-16.00	<p><b>Closing reflections</b> <i>Professor Deborah Bowman</i></p>



<b>Parallel sessions Thursday afternoon 16:00-17.15</b>	
<p><b>A</b></p> <p>Mews: Flitcroft</p> <p>Chair: Zoey Spendlove</p>	<p><b>Ethical and value-based regulation: working across boundaries</b></p> <p><b>The added value of collaboration between different professional bodies</b> <i>Mona Wyverkens, Federation for the Liberal Professions, Belgium</i></p> <p><b>Hacking the regulatory algorithm: towards a preventive and supportive learning culture for regulatory practices?</b> <i>Professor Marty Chamberlain, Swansea University</i></p> <p><b>Responding to an ever-changing landscape: developing our approach to regulating registered pharmacies</b> <i>Jenny Clapham &amp; Julian Graville, General Pharmaceutical Council</i></p>
<p><b>B</b></p>	<p><b>Contingency</b></p>
<p><b>C</b></p> <p>Lodge: Library</p> <p>Chair: Ginny Hanrahan</p>	<p><b>Ethical and value-based regulation: standards, compliance and informed consent</b></p> <p><b>Understanding informed consent: inconsistency between standards and their application</b> <i>Louise Austin, University of Bristol</i></p> <p><b>Values based practice, informed consent and shared decision-making</b> <i>Guy Rubin &amp; Mark Platt, General Dental Council</i></p> <p><b>Looking after the 99%: innovative approaches to support the 99% of registrants who are not subject to fitness to practise concerns to meet their standards of conduct and practice</b> <i>Helen McVicker &amp; Mairead Harkin, Northern Ireland Social Care Council</i></p>
<p><b>D</b></p> <p>Mews: Sandby</p>	<p><b>Ethical and value-based regulation: thresholds and judgement</b></p> <p><b>Fitness to practise, fairness and proportionality</b> <i>Nyree Connell &amp; David Teeman, General Dental Council</i></p>
<p><b>E</b></p> <p>Mews: Hodgson</p> <p>Chair: Ann Gallagher</p>	<p><b>Ethical and value-based regulation: supporting reflective practice</b></p> <p><b>Regulating reflection and the new professional: exploring concepts in assessing professional practice</b> <i>Dr Laura Knight, UCL</i></p> <p><b>Doctors' attitudes towards reflective practice: a qualitative study</b> <i>Dr Rowena Viney, UCL</i></p> <p><b>The CPTBC's risks and support approach to physical therapist competence</b> <i>Dianne Millette, College of Physical Therapists of British Columbia</i></p>



<b>Parallel sessions Friday morning 11:45-12:45</b>	
<p><b>F</b></p> <p>Mews: Sandby</p>	<p><b>Regulation and the workforce</b></p> <p><b>Regulation and workforce sustainability</b> <i>Dr Marie Bryce, University of Plymouth</i></p> <p><b>Collecting health workforce data for planning is in the public interest</b> <i>Dr Ivy Lynn Bourgeault, CIHR Chair in Gender, Work &amp; Health, University of Ottawa</i></p>
<p><b>G</b></p> <p>Mews: Flitcroft</p> <p>Chair: Fiona Browne</p>	<p><b>Education and training: revalidation and continuing fitness to practise</b></p> <p><b>The NMC's evaluation of its revalidation programme</b> <i>Dr Caroline Kenny &amp; Elizabeth Hancock, Nursing and Midwifery Council</i></p> <p><b>The GMC revalidation knowledge test – summary of data</b> <i>Dr Alison Sturrock, UCL</i></p> <p><b>Moving away from CPD evidence as a tick-box exercise</b> <i>Jessica Rothnie, General Dental Council; Professor Alison Bullock, Association of Dental Education in Europe</i></p> <p><b>Why 'good' regulation should reflect on day-to-day activity – demonstrating competence and professionalism at work</b> <i>Dr Susanne Caesar, RCGP Medical Director for Revalidation and AoMRC Chair of Academy Revalidation and Professional Development Committee</i></p>
<p><b>H</b></p> <p>Mews: Hodgson</p> <p>Chair: Rob Jago</p>	<p><b>Regulatory challenges in the workplace</b></p> <p><b>Working in a system under pressure – understanding the challenges of contemporary medical practice in order to support doctors</b> <i>Mary Costello &amp; Kerrin Clapton, General Medical Council</i></p> <p><b>What is it to be a good regulator when employers are not requiring practitioner registration?</b> <i>Professor David Evans, University of the West of England</i></p> <p><b>Culture change and mitigating the risk of unprofessional behaviours in the NHS: regulatory body intervention</b> <i>Ian McNeill &amp; Kate Lettin, General Medical Council</i></p> <p><b>Pathways to compliance in responsive professional regulation: a mixed methods study</b> <i>Professor Gerry McGivern, Warwick Business School; Dr Zoey Spendlove, University of Nottingham</i></p>
<p><b>I</b></p> <p>Lodge: Library</p>	<p><b>How can good regulators effectively quality assure education and training? Series of presentations jointly by UCL and the GMC</b></p> <p><b>Assuring the quality of undergraduate and postgraduate UK medical education: an evaluation</b></p> <p><b>How can regulator visits be more effective to assure the quality of education? Key quality assurance trends to consider for the good regulator</b></p> <p><i>Paul Clayton, General Medical Council; Dr Paul Crampton, UCL</i></p>



Parallel sessions Friday afternoon 13:45-14:45	
<p><b>J</b></p> <p>Mews: Flitcroft</p> <p>Chair: Gerry McGivern</p>	<p><b>The good regulator listens and learns</b></p> <p><b>How to build a better regulator: listen and learn</b> <i>Irwin Fefergrad, Royal College of Dental Surgeons of Ontario</i></p> <p><b>The good regulator as part of a learning system</b> <i>Tim Walker, former Chief Executive, General Osteopathic Council</i></p> <p><b>GDC stakeholder research</b> <i>David Teeman, General Dental Council; Claire Pilling, DJS Research</i></p>
<p><b>K</b></p> <p>Mews: Hodgson</p>	<p><b>Interactive workshop: the professional duty of candour</b></p> <p><i>Led by Christine Braithwaite &amp; Michael Warren, Professional Standards Authority; Annie Sorbie, University of Edinburgh</i></p>
<p><b>L</b></p> <p>Lodge: Library</p> <p>Chair: Mark Stobbs</p>	<p><b>Education and training: the good regulator and the professionals of the future</b></p> <p><b>The meaning and the practical application of the term 'lack of integrity' in health and social care student fitness to practise cases</b> <i>Tim David, University of Manchester; Sarah Ellson, Fieldfisher LLP</i></p> <p><b>Preparing to support preparedness</b> <i>Javeriah Mahmood &amp; Dr Susie Bamford, General Dental Council</i></p>
<p><b>M</b></p> <p>Mews: Greening</p> <p>Chair: Ivy Bourgeault</p>	<p><b>Theory and practice</b></p> <p><b>Evaluation of the Welcome to UK Practice programme</b> <i>Ian McNeill, General Medical Council; Amelia Kehoe, Newcastle University</i></p> <p><b>Evaluating a regulator run educational intervention: assessing change in doctors' attitudes towards their regulator and professional behaviours using a theory-based questionnaire</b> <i>Dr Asta Medisauskaite, UCL</i></p> <p><b>Understanding the factors influencing doctors' intentions to report patient safety concerns: a qualitative study utilising the theory of planned behaviour</b> <i>Dr Rowena Viney, UCL</i></p>



## Taxis

Thursday 7 HT5 to CL passenger flight arrival time 10.10 ALI

Thursday 7 DVB to CL pick up main reception at 12.45 3 passengers MILLETTE  
CHAMBERLAIN ROBINSON

Thursday 7 CL to Egham pick up at 17.15 6 passengers TAYLOR BROWNE CONNELL  
KNIGHT SHALE VINEY

Thursday 7 CL to DVB pick up at 17.15 14 passengers Chamberlain Gibson Masterson  
McDermott Mellett Millette Murphy Nestor Niderost Phan Robertson Robinson Smith  
Snelling Squire

Thursday 7 DVB to CL pick up main reception at 18.45 14 passengers Chamberlain Gibson  
Masterson McDermott Mellett Millette Murphy Nestor Niderost Robertson Robinson Smith  
Snelling Squire

Thursday 7 CL to Egham pick up at 22.00 1 passenger PLATT

Thursday 7 CL to DVB pick up at 22.30 18 passengers Bennett Blench Braithwaite  
Chamberlain Gibson Masterson McDermott Mellett Millette Murphy Nestor Niderost  
Robertson Robinson Smith Snelling Squire Stobbs

Friday 8 DVB to CL pick up main reception at 09.00 19 passengers Bennett Blench  
Braithwaite Chamberlain Crampton Gibson Masterson McDermott Mellett Millette Murphy  
Nestor Niderost Robertson Robinson Smith Snelling Squire Stobbs

Friday 8 CL to Egham pick up at 16.00 57 passengers Aldrich Austin Bennett Blench  
Bourgeault Braithwaite Bridge Browne Bryce Caballero Cayton Chamberlain Clapham  
Clapton Coats Crampton Done Dowie Elliott Ellson Evans Ewuzie Fefergrad Felice Gibson  
Hall Hallam Hancock Hanrahan Hughes Jones Kenny Kovach Clark Lettin Little Loughran  
McDermott McNeill Medisauskaite Murphy Niderost Robertson Rothnie Rubin Searle Shale  
Smith Squire Stamenova Stobbs Sturrock Taylor Townsend Tweed Viney Warren  
Wyverkens

Friday 8 CL to HT2 pick up at 16.00 8 passengers BURTON HARKIN HUTCHINSON  
LIVINGSTONE MCCARTAN MCVICKER MELLETT NESTOR

Friday 8 CL to HT4 pick up at 16.00 1 passenger LEISTIKOW

Friday 8 CL to HT5 pick up at 16.00 8 passengers ALLISON CLAYTON DAVID GRAY HART  
MCKINNON ALI SORBIE

Friday 8 CL to DVB pick up at 16.00 3 passengers MILLETTE CHAMBERLAIN ROBINSON

